



## **Visual Mining Announces Partnership with ShoreGroup, Inc., a Leading Provider of Systems Management Solutions for Converged Networks**

NetCharts® Solution Provides Robust Analytics for ShoreGroup, Inc.

**ROCKVILLE, MD – February 04, 2008** – Visual Mining™, a leading provider of performance dashboard and business intelligence analytics to more than 2,000 businesses, today announced that ShoreGroup, Inc. will use NetCharts Server to deliver an advanced dashboard solution within its CaseSentry® Systems Management platform. CaseSentry enables enterprises to effectively manage their critical business processes, systems and network infrastructure through a comprehensive integrated support process that includes automated availability management, performance management, service management and analytics. As a seamless end-to-end platform, organizations gain full visibility into emerging or current business impacts and the service levels being delivered.

“ShoreGroup selected Visual Mining’s NetCharts Server and Designer to fully leverage CaseSentry’s extensive management data repository and provide the superior analytical and graphical views that our clients can base key business decisions on,” said Robert Bojanek, Executive Vice President of ShoreGroup. “We assessed other products with similar business intelligence capabilities, and found NetCharts Server and Designer to be the most comprehensive data visualization solution to easily create and deploy meaningful executive dashboards, interactive online reports, and performance monitoring solutions.”

The NetCharts suite of products includes NetCharts Server, Pro, Designer, Applets, and Analytics. NetCharts products have a lower total cost of ownership than traditional business intelligence solutions, and can be easily built and deployed in virtually any environment and architecture. With NetCharts, developers have access to many unique features so that they can incorporate data visualization, online reporting, and dashboards into their product offerings or within their organization’s IT infrastructure.

“We are pleased to announce the addition of ShoreGroup to our client list, joining thousands of companies that have trusted NetCharts products to deliver essential data to their customers,” said Tristan Ziegler, President and CEO of Visual Mining, Inc. “With NetCharts Server and Designer, ShoreGroup can deliver business intelligence to support peak systems performance, optimize business processes, and manage human capital.”

### **About ShoreGroup**

ShoreGroup delivers a complete portfolio of industry-leading management applications, maintenance solutions, professional services and products that drive the success of regional, national and international enterprises. ShoreGroup develops innovative systems and service management applications on its dynamic CaseSentry® Operational Services Automation (OSA) platform, eliminating the pitfalls of traditional management systems to enable IT, telecom and contact center support organizations to easily and effectively manage availability, performance and service delivery within complex networked environments. The company’s ShorePatrol™ ‘Day 2’ Operational Support Service expands upon CaseSentry’s management to deliver the high-quality converged systems maintenance and support services that organizations rely upon to ensure the availability of their vital business processes.

### **About Visual Mining, Inc.**

Visual Mining develops innovative graphical reporting, visual analytics, and performance dashboards for Business Performance Management. Visual Mining produced NetCharts® as the industry’s first commercial Java-based charting engine. Thousands of customers worldwide, from Fortune 100 companies to start-ups, from financial services to healthcare utilize Visual Mining’s award-winning solutions to transform their data into actionable information. Information about the company’s products and services is available at [www.visualmining.com](http://www.visualmining.com).

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